Report to the Boards of Health

Jennifer Morse, MD, MPH, FAAFP, Medical Director



Mid-Michigan District Health Department, Wednesday, November 24, 2021 Central Michigan District Health Department, Wednesday, November 17, 2021 District Health Department 10, Friday, November 19, 2021

Current Health Care Crisis

Michigan's health care systems are dealing with a staffing crisis. Many have 20% or more of their positions unfilled. Patients may have to wait days to be transferred due to a shortage of paramedics, or because there is no place to accept them. This is particularly true for inpatient mental health and skilled nursing facilities. The Michigan Health & Hospital Association (MHA), the Health Care Association of Michigan (HCAM), Michigan Association of Ambulance Services (MAAS), Michigan Community College Association (MCCA), and American Nurses Association of Michigan (ANA-MI) have formed a new coalition named the Healthcare Workforce Sustainability Alliance. They are asking for \$650 million investment to support workforce training programs and support health care staffing needs.

As of November 10, 2021, 17,817 of the 21,011 total adult inpatient beds available in Michigan, or 85%, were occupied. Of the 3,497 adult ICU beds, 2,160, or 62%, were occupied. These figures do not consider the number of beds that may not be available due to lack of staffing.

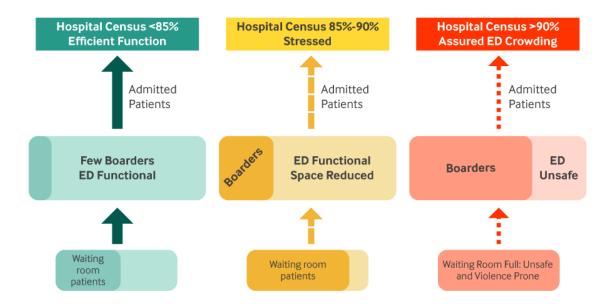
Statewide Hospital Capacity Report 11/10/2021

F	Region	Adult Hospital Inpatient Beds	Adult Hosp Inpatient Bed Occupancy	Percent Occupied	Adult ICU Beds	Adult ICU Bed Occupancy	Percent Occupied	8
R	egion 1	1486	1331	90%	193	175	91%	San Janes
R	egion 3	2699	2238	83%	343	315	92%	The state of the s
R	egion 6	2578	2209	86%	274	242	88%	100 to 10
R	egion 7	864	650	75%	139	130	94%	10 10 10 10 10 10 10 10 10 10 10 10 10 1
	Totals	21011	17817	85%	2497	2160	62%	5 2 South

Hospitals become stressed when they are beyond 85% capacity. Emergency departments (ED) have already struggled with being overly busy and crowded, as visits to the ED have increased by more than 60% since 1997. Now, with 5 to 6% of all ED visits in Michigan due to confirmed cases of COVID, crowding is even worse. With hospitals reaching maximum capacity, patients are unable to be admitted. These patients end up being "boarded", or waiting, in the ED often days at a time until a bed is available. Overcrowded emergency rooms lead to ambulances being diverted to other hospitals, sometimes hours away. This takes the ambulance out of service and unable to respond to other emergencies in its area. This all contributes to increase harm to patients, increased deaths, medical error, staff burnout, and excess costs.

Impact of Boarding Admitted Patients on Emergency Department Function

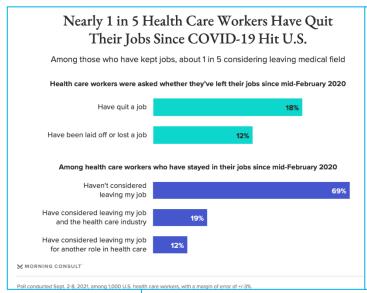
When census is <85%, hospitals typically can function efficiently (green). Hospitals become stressed as census increases beyond 85% and admissions from the ED begin to accumulate from prolonged boarding (yellow) filling the ED to capacity. Most hospitals cannot overcome inefficiencies when hospital census is above 90% (red). The ED becomes overwhelmed and backed up, filling the waiting room and delaying care for those patients leading to increased risk of patient harm.

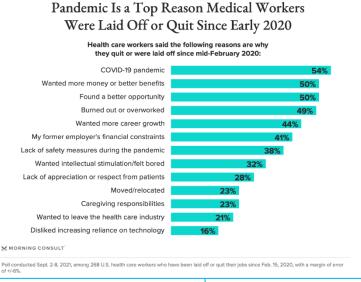


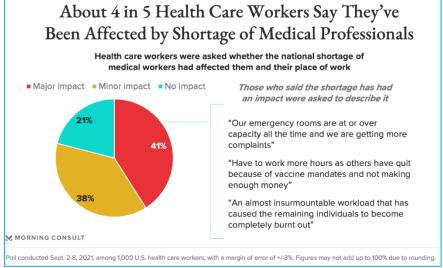
Source: The authors, based in part on internal Association of Academic Chairs of Emergency Medicine (AACEM) members' data, and informed by Forster AJ, Stiell I, Wells G, Lee AJ, van Walraven C. The effect of hospital occupancy on emergency department length of stay and patient disposition. Acad Emerg Med. 2003;10(2):127-133. https://onlinelibrary.wiley.com/doi/epdf/10.1197/aemj.10.2.127.

NEJM Catalyst (catalyst.nejm.org) © Massachusetts Medical Society

Prior to the pandemic, there were already shortages in nearly all fields of health care. Worsening shortages were projected over the coming years, as baby boomers working in health care approached retirement age, and our aging population requires more medical care. Rural parts of the US made up 60% of the areas facing the biggest shortages. Since the start of the pandemic, nearly 1 in 5 health care workers have quit or retired early and another 1 in 5 are considering leaving. This has led to increased workloads and rushed or subpar patient care. Many still working in health care are suffering burnout, stress, and signs of trauma. In addition to those that have left the field, from April 2020 to April 2021 over 3,600 health care workers died due to COVID-19 infection. At least 115 of these deaths occurred in Michigan.





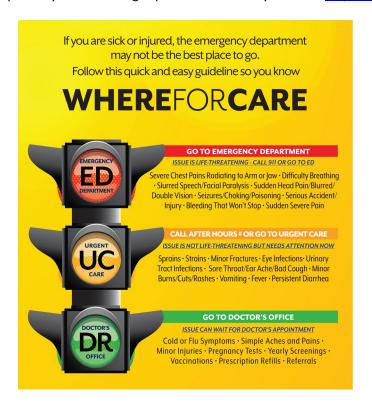


One of the largest nurses' unions in the US, National Nurses United, argues that there is no nursing shortage, just a shortage of nurses that are willing to risk their safety and the safety of their patients working in the unsafe conditions the current hospital industry has created. They say based on the number of registered nurses in the country, and the demand of nurses reported by the U.S. Department of Health and Human Services, there are enough nurses to meet the needs of the country. However, many have left patient care or nursing all together. They state this is due to the hospital's financial priorities, leading them to understaff units, staff shifts at unsafe levels, and require overtime where it is allowed.

Area hospitals are voicing concerns about the overcrowded, understaffed conditions. They are sounding the alarm regarding being short staffed in numerous vital health care professions, struggling with backlogs of patients due to shortages in skilled nursing facilities, psychiatric hospitals, and EMS agencies, and dealing with high levels of seriously ill patients. The situation is near critical at this point. Should we face a more "normal" influenza season this year, our health care systems will quickly become completely overwhelmed, forcing them into crisis standards of care. Crisis standards of care are formal predetermined standards that guide the rationing of health care resources in a legal and ethical way when those resources are inadequate to help everyone. One example is deciding who gets vaccines first when there is a limited supply. Much more serious are things like deciding which patients get a ventilator and an ICU bed and who gets comfort care only. Our goal is to avoid these situations.

Recommendations:

- 1. Support initiatives to promote health care profession education, training, and job quality.
- 2. Continue to do everything you can to stay healthy. Get any vaccines you need, such as COVID-19 vaccination or booster and influenza vaccine, wash hands frequently, wear a mask when in indoor public spaces or outdoors where there is limited air circulation, and practice healthy behaviors such as getting good sleep, eating well, and exercising.
- 3. Use health care responsibly. Go to the right place for the care you need. http://whereforcare.info/



Sources

- Michigan Hospital Association. 2021. Michigan leaders advocate for a \$650 million supplemental to support medical services, workforce pipeline. https://www.mha.org/newsroom/newly-formed-health care-education-alliance-calls-for-historic-investment-in-staffing-and-talent-development/
- MDHHS. Statewide Available PPE and Bed Tracking. https://www.michigan.gov/coronavirus/0,9753,7-406-98159-523641--,00.html
- Kelen, Gabor D., et al. "Emergency Department Crowding: The Canary in the Health Care System." NEJM Catalyst Innovations in Care Delivery 2.5 (2021). https://catalyst.nejm.org/doi/full/10.1056/CAT.21.0217
- Boyle, P. 2021. Hospitals innovate amid dire nursing shortages. https://www.aamc.org/news-insights/hospitals-innovate-amid-dire-nursing-shortages
- Wright, A. 2021. Rural Hospitals Can't Find the Nurses They Need to Fight COVID.
 https://www.pewtrusts.org/en/research-and-analysis/blogs/stateline/2021/09/01/rural-hospitals-cant-find-the-nurses-they-need-to-fight-covid
- Galvin, G. 2021. Nearly 1 in 5 Health Care Workers Have Quit Their Jobs During the Pandemic. https://morningconsult.com/2021/10/04/health-care-workers-series-part-2-workforce/
- The Guardian. Lost on the frontline. https://www.theguardian.com/us-news/ng-interactive/2020/aug/11/lost-on-the-frontline-covid-19-coronavirus-us-health care-workers-deaths-database

- National Nurses United. 2021. National Nurses United sets the record straight on nurse staffing.
 <u>https://www.nationalnursesunited.org/press/national-nurses-united-sets-record-straight-on-nurse-staffing</u>
- Crisis Standards of Care: A Toolkit for Indicators and Triggers, Institute of Medicine, 2013. https://www.nap.edu/catalog/18338/crisis-standards-of-care-a-toolkit-for-indicators-and-triggers